





One Dashboard Series: One Dashboard II - v24.01

Presenters: Tofiq Indawala and Brad Malone MAR 26, 2025

Target Audience and Prerequisites

Target Audience:

- Management Professionals Executive, Sales,
 Operations, Project Management, Procurement,
 Service, and Accounting roles driving effective and
 profitable business functions
- Q360 Users Anyone seeking a deeper understanding of the core components within the One Dashboard

Prerequisites / Optional Related MasterClasses:

- One Dashboard I v24.01 (February 19, 2025)
- Key Reports I for Executives (Sept 14, 2022)
- WBS I (Feb 9, 2022), WBS II (March 16, 2022) and WBS III (April 13, 2022)
- Sales within Q360, PM within Q360 and Service within Q360 training (reach out to your CSM)



Learning Objectives

By the end of this session, you will be able to:

- Understand the Cash Flow Forecast of the One Dashboard AR / AP, Fixed Costs (flagged), Project and Service Contract Invoice Forecasts, and Project Material Costs
- Discern the quality of your company data within each of these areas
- Identify and use common remedies when encountering lack of data quality

Have confidence in your One Dashboard based on the quality data

from your underlying reports



Agenda

- 1. Introduction
- 2. Cash Flow Forecast Detail / Summary
 - a) Bank
 - b) AR Current / Estimated
 - c) UnInvoiced Project
 - d) UnInvoiced Service Contract
- 3. Representative One Dashboards
- 4. Summary
- 5. Q & A
- 6. Wrap-Up & References

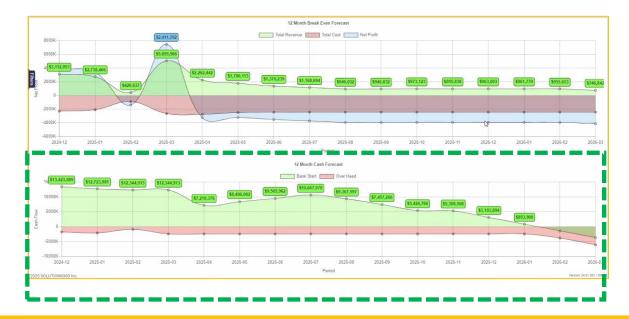
- e) Project Costs
- f) Aged Ap Quick View
- g) Overhead
- h) Opportunity Revenue and Cost



1. Introduction

The One Dashboard consists of two key sections:

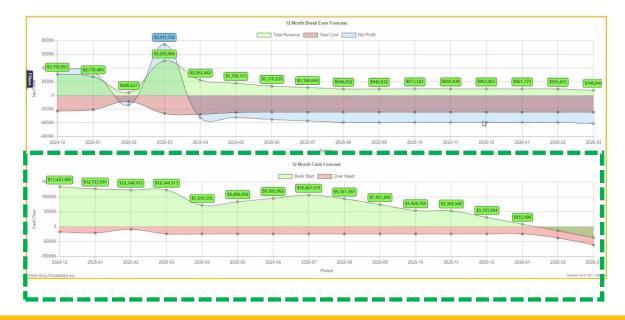
- Break Even Forecast Dashboard provides a forecast of Revenue, Costs, and Net Profit
- 2. Cash Flow Forecast reflects Accounts Payable (AP), Accounts Receivable (AR), and Fixed Expenses



1. Introduction

Exploring Key Reports in the Cash Forecast Dashboard:

- Purpose forecast inflows and outflows of cash to support financial planning
- Prerequisites the essential data needed for accurate cash forecasting
- Representative Displays visual examples of report data
- Common Challenges & Remedies how to resolve data quality issues



Poll #1:

What challenges prevent your organization from effectively using the Cash Flow Forecast section of the One Dashboard? (Select all that apply)

- a) Lack of Awareness we're not familiar with it
- b) Understanding Gaps we're unclear on the associated data prerequisites
- c) Data Quality Issues our data tends to be incorrect or incomplete
- d) Effort vs. Value the setup & maintenance efforts outweigh the benefits
- e) Limited Adoption we don't see or fully understand its value
- f) No Challenges we use it and find it valuable

One Dashboard II v24.01

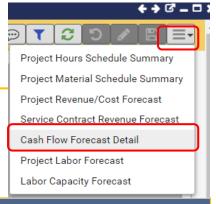
2. Cash Flow Forecast Detail

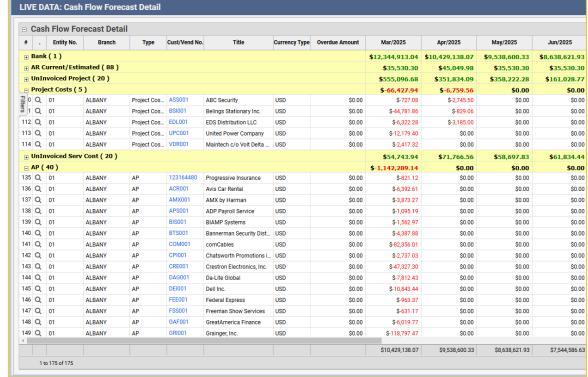
Purpose

- Forecasts cash flow by analyzing transactions, Invoices, and Project details
- Identifies receivables, payables, and cash movements to support financial planning and decision-making

Sections

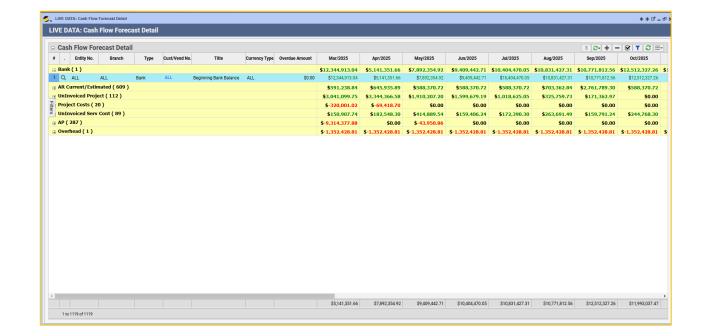
- Bank
- AR Current / Estimated
- UnInvoiced Project
- Project Costs
- UnInvoiced Service Contract
- AP
- Overhead
- Note: Additional section "AR w/Overdue" will appear if there are Invoices overdue and the User has entered Period to collect >0 on Filters tab





2a. Bank

- Displays current and expected (future) cash position based on projected Cash Receipts and Voucher payments
- Helps manage liquidity by providing visibility into the timing and amount of cash expected from customer payments and outgoing expenses, i.e. vendor payments, payroll etc.
- Allows businesses to anticipate cash shortages or surpluses, adjust payment or collection strategies, and make informed financial decisions to maintain a stable cash position



2a. Bank

Challenges	Remedies
GL Accounts not Flagged with Bank Flag	Ensure that GL accounts used for bank balances are properly flagged with the "Bank" setting
Bank Balance Discrepancies	Complete bank reconciliations each month and resolve any discrepancies promptly to ensure accuracy

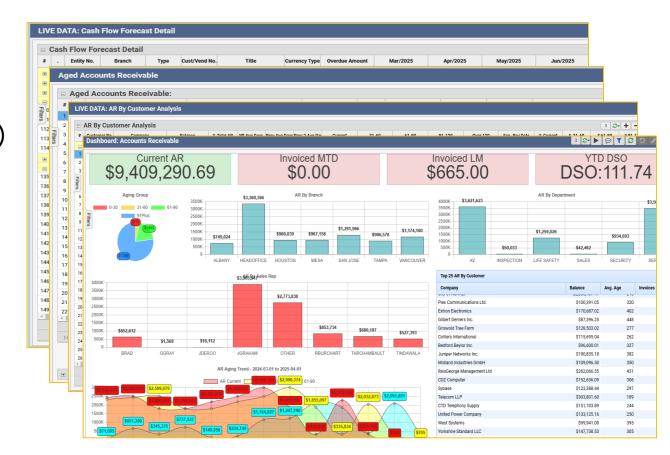
Bank Flag



Bank Reconciliation



- Provides a snapshot of outstanding Accounts Receivable (AR) categorized by aging periods (current, 30, 60, 90+ days)
- Allows User to quickly assess overdue Invoices, identify potential Cash Flow risks, and prioritize collection efforts. Essential for managing receivables efficiently and ensuring steady cash flow
- Collections Queue, AR Report, AR by Customer Analysis
- Ensure Overdue column is assessed



<u>Prerequisites</u>

Invoice Creation / Processing



Collection Process

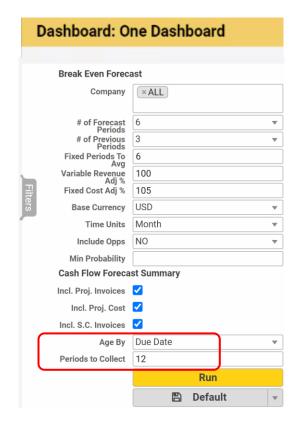


Posting & Delivering Invoices

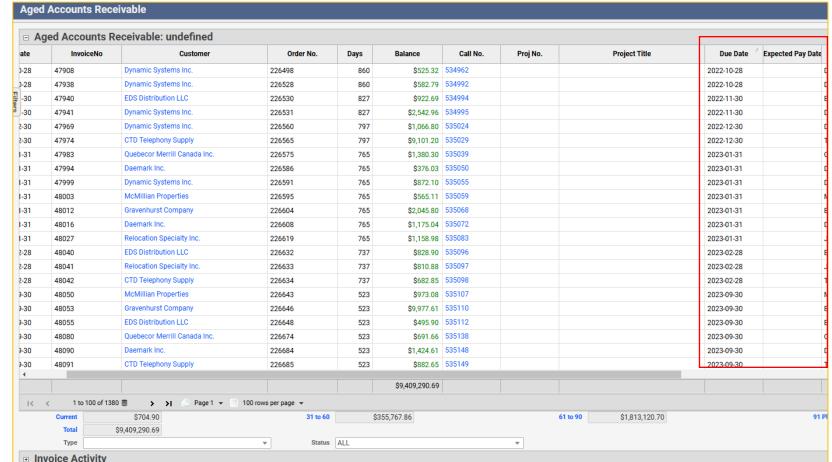


Update Expected Pay Dates





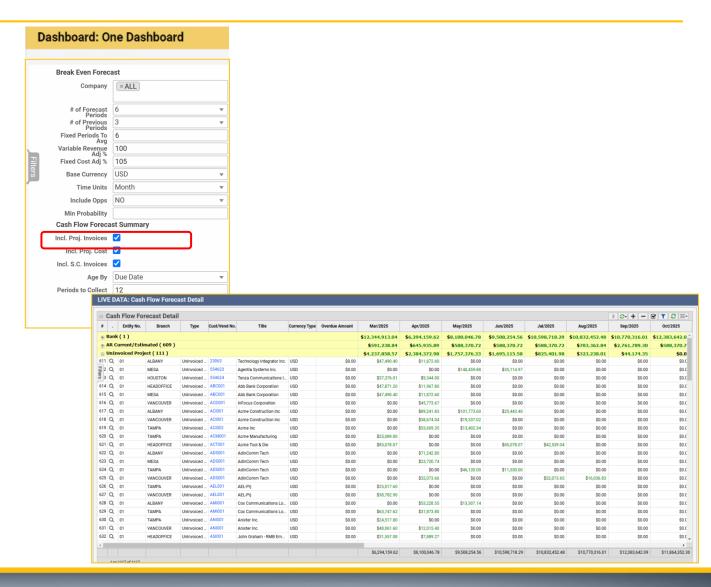
Example



Challenges	Remedies
Lack of expected Due Dates in the system	Set expected payment dates for all overdue items to improve cash flow accuracy
Inadequate collection processes	Assign specific personnel to manage collections
No follow-up on overdue Invoices	Implement a structured AR review process such as regular AR meetings
Inaccurate Invoices	Review Invoices for accuracy
Non-standard invoicing process (cadence)	Establish a regular invoice cadence

2c. UnInvoiced Project

- Forecasts expected Project
 Invoices allowing your company
 to estimate future cash flow
 and manage working capital
 more effectively
- Project Invoice Task tracks
 Project-based billing. A Project
 Invoice Task is created when a
 Project reaches a billable
 milestone or predefined
 condition



2c. UnInvoiced Project

Challenges	Remedies
Lack of invoicing Tasks in Q360	Create invoicing Tasks even if only estimated
Invoice Tasks are not assigned, or are left in 'DATAENTRY' Status	If multiple billers are involved, assign specific responsibilities (by Project Type, Branch etc.)
Project Managers may not have planned future billing accurately	Forecast invoicing at least 4-6 months out

Project Invoice Tasks

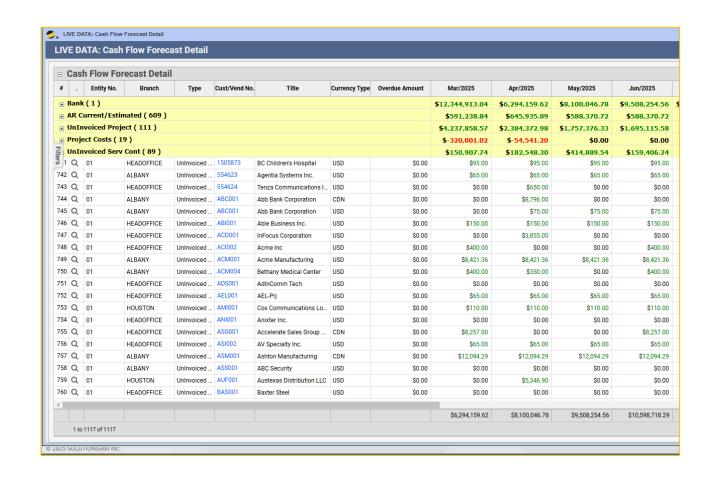


<u>Project Invoice Task Date Maintenance</u>

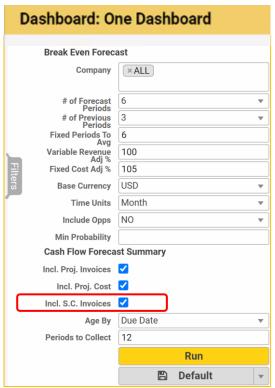


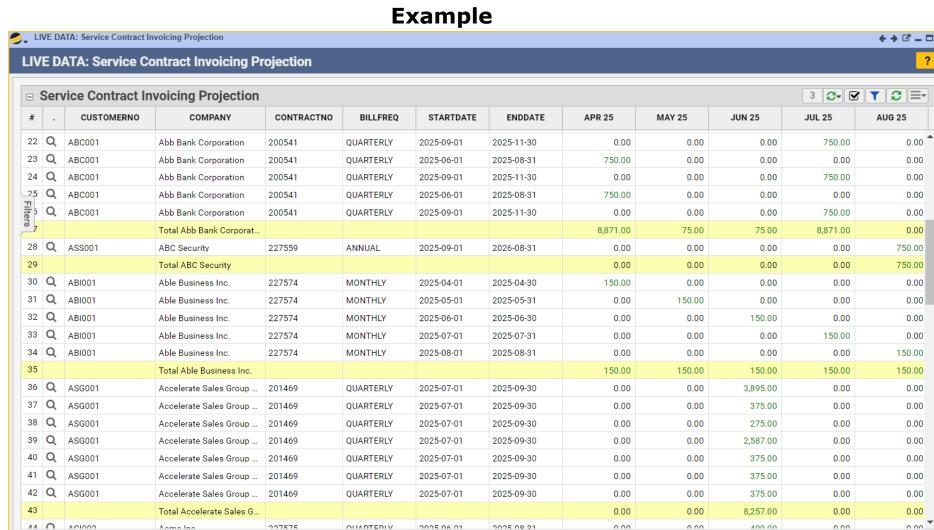
2d. UnInvoiced Service Contract

- Indicates future cash inflows from Service Contracts
- Renewal configuration will be reflected in forecasting



2d. UnInvoiced Service Contract





2d. UnInvoiced Service Contract

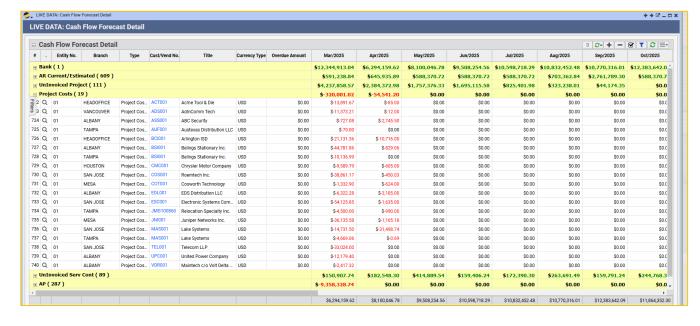
Challenges	Remedies
Not leveraging Recurring Monthly Revenue opportunities (RMR)	Review all Service Contracts for potential Recurring Revenue and proactively manage renewals
Auto-renewal features not set up, causing inconsistencies	Review all Service Contracts for potential Recurring Revenue and proactively manage renewals

Service Contract Setup



2e. Project Costs

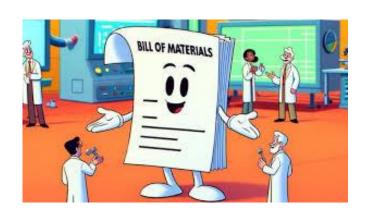
- Shows anticipated Costs related to Equipment, Materials, and Subcontractors, excluding Labor
- Check the Material Request Date
 - feeds the Project Costs



2e. Project Costs

Challenges	Remedies
Missing Request Dates on Costs (Equipment, Materials, Subcontractor)	Ensure Project requests are entered with accurate Request Dates
Request Dates in the Past	Review Material Reports to ensure no overdue Material

Creation of BOM



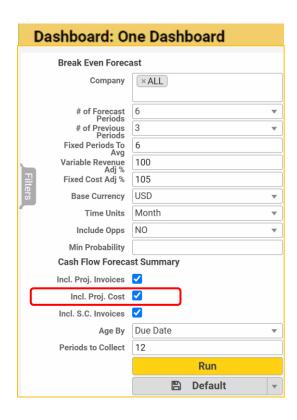
Request Material (Request Date)



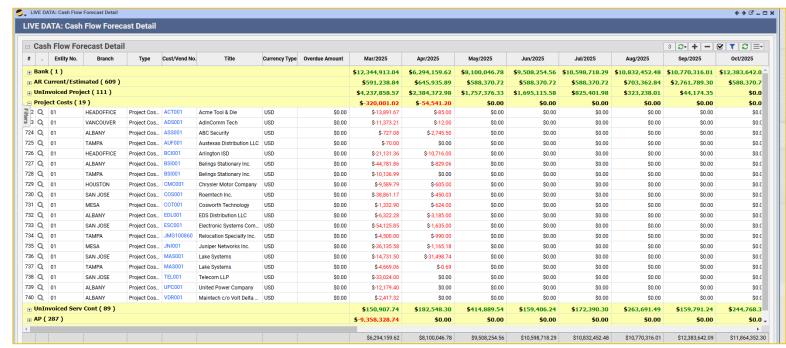
Request Date / ETA Date



2e. Project Costs



Example





Poll #2:

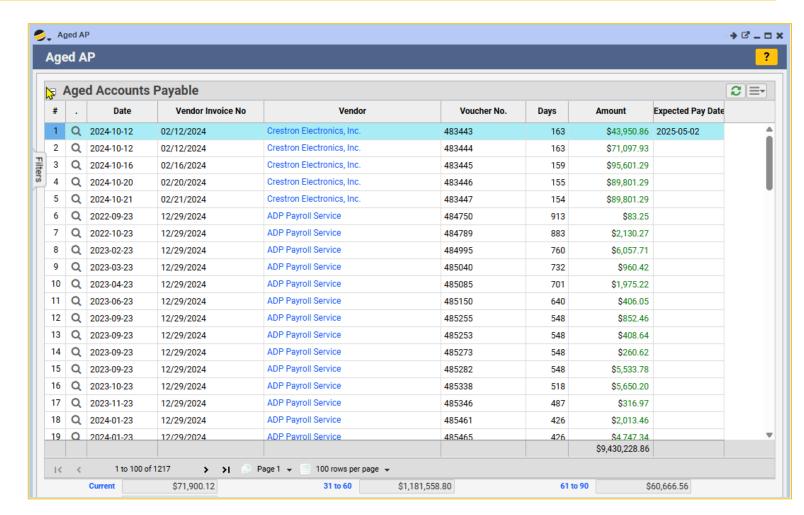
Which of the following sections of the Cash Flow Forecast Detail could your organization use more effectively? (Select all that apply)

- a) AR Current / Estimated
- b) UnInvoiced Projects
- c) UnInvoiced Service Contracts
- d) Project Costs

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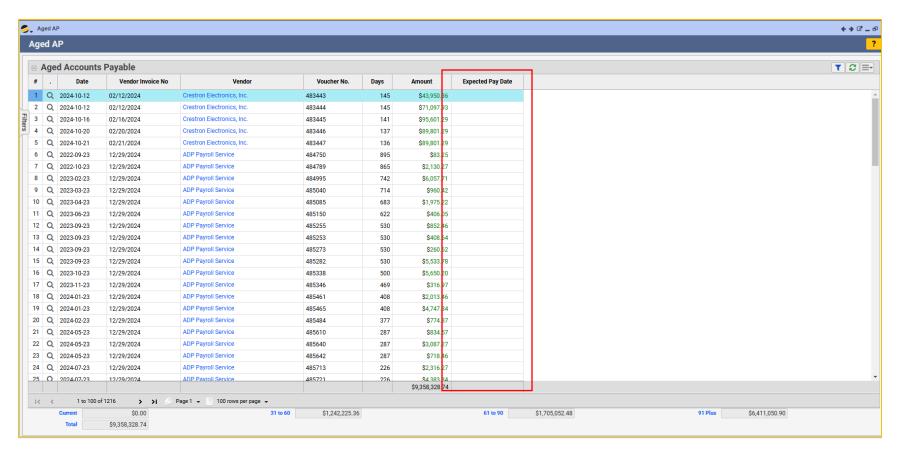
2f. Aged AP Quick View

- Provides a detailed view of outstanding Accounts Payable categorized by aging periods (current, 30, 60, 90+ days)
- Prioritizes Vendor payments, allowing your company to manage cash flow efficiently, and maintain strong supplier relationships
- Supports financial planning by identifying overdue liabilities and preventing late fees or payment disruptions



2f. Aged AP Quick View

Example



2f. Aged AP Quick View

Challenges	Remedies
Payments not scheduled accurately	Schedule and update expected payment dates in Q360 for all payables
Incorrect setup and posting of Vendor Invoices (Vouchers)	Review Vendor Invoices (Vouchers) for accuracy and ensure timely posting
Purchase Orders remain open	Review and update open POs

Update Expected Pay Dates



Invoicing

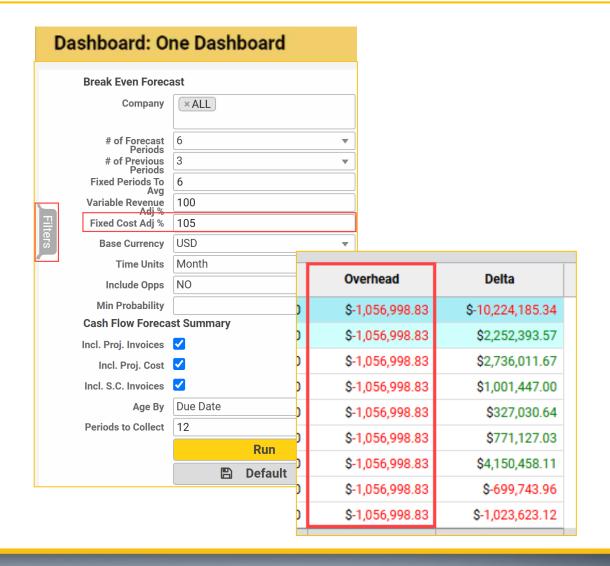


Review Open POs



2g. Overhead

- Reflects Fixed Costs i.e. rent, utilities, fixed payroll expenses
- Use filters to forecast anticipated
 Overhead fluctuations



2g. Overhead

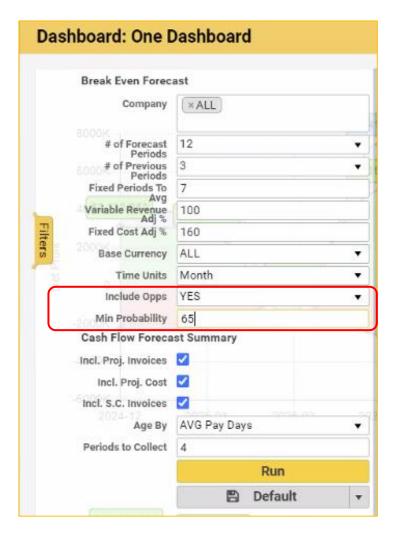
Challenges	Remedies
GL accounts not flagged as Fixed Costs, leading to incorrect Cash Flow projections	Review GL accounts to ensure proper classification of Fixed Costs
Misclassification of Labor Costs between Overhead and Project Costs	Provide clear guidelines on what constitutes Overhead versus Project-related Costs

Fixed Flag



2h. Opportunity Revenue and Cost

- Forecasts capacity requirements based on Opportunities with Quotes
- Forecasts Revenue and Costs associated with Opportunities with Quotes
- An Opportunity must have a Quote, a percentage probability, and both a Close and Install Date



2h. Opportunity Revenue and Cost

Challenges	Remedies
Opportunities lack proper Close Dates or Install Dates	Ensure Sales Opportunities in Q360 include a Close Date, Install Date, and associated Quotes
Opportunities have multiple Quotes, incorrectly flagged (causing duplication)	Ensure optional Quotes are correctly flagged at the header level

Opportunity with Quotes (Close & Install Dates)





Poll #3:

Which of the following sub-reports of the Cash Flow Forecast Detail could your organization use more effectively? (Select all that apply)

- e) Aged AP
- f) Overhead
- g) Opportunity Revenue and Opportunity Cost

3. Representative Dashboards

What should a functioning One Dashboard look like?





3. Representative Dashboards

What if it looks like this?



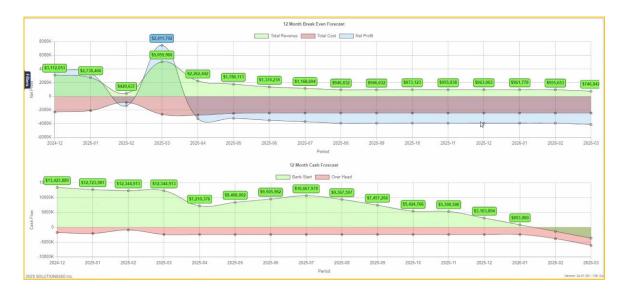
4. Summary

This session:

- The Cash Flow Forecast section of the One Dashboard uses real time Q360 data to forecast cash position over time
- Accurate forecasting is dependent upon accurate "clean" data and regular data maintenance
- Optional: Adjust filters to model various scenarios and circumstances

Next steps:

- Reflect on where your data and forecasting needs work.
 Are you struggling with prerequisites? Failing to update?
- Review your data including all invoicing, collections and overhead
- Revise your data maintenance cadence. Establish and schedule routine data updates



Join us next time:

One Dashboard Sessions III (April 23, 2025) – dive deeper into effective usage of the One Dashboard. Registration on the Q360 Help Center Home Page

5. Q&A



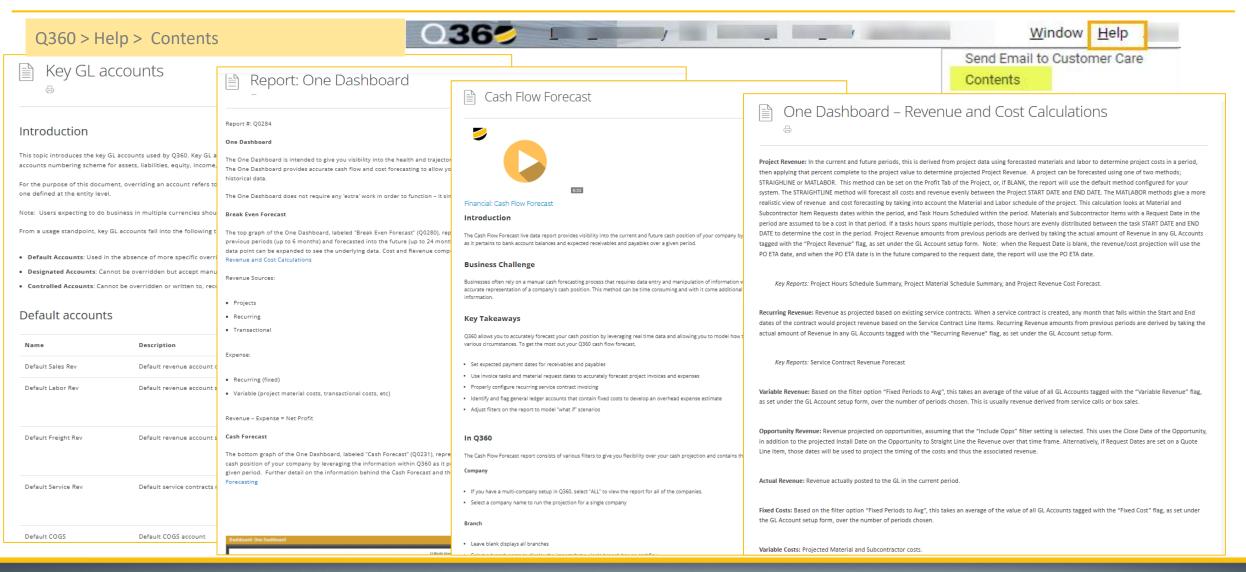
Poll #4: Continuous Learning

Would you like to receive additional information regarding training opportunities related to the Cash Flow Forecast section of the One Dashboard?

- a) Yes
- b) No

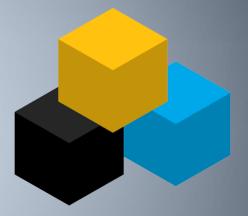
6. Wrap Up & References

Get the most out of Q360 by accessing detailed report guides and best practices in our Help Center!









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